

Quartz Carpet

Aftercare and Cleaning Guide (Operations and Maintenance Manual)

Your Product

Congratulations on your recently installed Quartz Carpet surface! This is a textured surface, which can either be porous or non-porous, depending on the installation type. In order to keep it looking great we recommend the following immediate aftercare.

Curing time: Do not walk on your Quartz Carpet for 24-48 hours after installation (times are temperature dependent, as curing takes longer in colder conditions). Footprints cannot be removed, so we strongly recommend placing suitable barriers around the perimeter immediately on completion of the installation.

Cleaning Guide - Quartz Carpet - open structure (porous)

To maintain a safe floor and keep the aesthetic appearance, it is essential that your floor is cleaned at regular intervals, depending on surface soiling. Please observe the following guidelines:

Weekly maintenance: The maintenance of a stone carpet is like that of a wall-to-wall carpet. In other words, vacuum at least once a week (or more if it's a heavily used space).

- There is no need to clean it every time with soap and water as the dirt is easily removed with a good vacuum cleaner. You may mop the stone carpet with a moist mop to keep it looking fresh, however. Do not use ordinary soap as this will result in soap residues entering and clogging the open structure. This residue is sticky and will only attract more dirt!

Local Contamination: For local contamination, caused by spilling liquids and/or pasty products, it is best to clean immediately with hot water and a brush or sponge. Vacuum the dirty water immediately using a water vacuum cleaner and then rinse with clean water and vacuum again.

Deep Cleaning: To thoroughly clean a stone carpet, use a Duplex 420 floor cleaner or similar from Excentr. First spray a cleaning product on the stone carpet so that the product can soak in to the contamination. Then brush the stone carpet vigorously using the Duplex 420 (or similar). The dirt loosened by brushing is collected by the machine.

- To give your stone carpet some extra protection after a thorough clean, we recommend applying suitable seal coat such as Pumadur DD. This is a transparent varnish that makes your floor very easy to clean in the future.

Annual and periodic deep cleaning: For stubborn stains, a professional service may be required. Please see our recommended partners overleaf for relevant details.

Cleaning Guide - Quartz Carpet – Closed structure (non-porous)

To maintain a safe floor and keep the aesthetic appearance, it is essential that your floor is cleaned at regular intervals, depending on surface soiling. Please observe the following guidelines:

Weekly maintenance: A closed stone carpet is best cleaned using a vacuum cleaner. Clean the stone carpet occasionally with water and a 'soap-free soap' with a neutral pH value or even slightly acidic pH 5–6 to dissolve any lime residues from the mains water. Every time you clean the floor with water, it is important to remove as much of the water as possible with a mop or vacuum cleaner! Any solvents will compromise the sealing compound, causing it to become sticky.

Deep Cleaning: To thoroughly clean a stone carpet, use a Duplex 420 floor scrubber cleaner or similar from Excentr. First spray a cleaning product over the stone carpet so that the product can soak into the contamination. Then brush the stone carpet vigorously using the Duplex 420 (or similar machine). The dirt loosened by brushing is collected by the machine. To give your stone carpet some extra protection after a thorough clean, we would recommend applying Pumadur DD. This is a transparent varnish that makes your floor very easy to clean in the future.

Annual and periodic deep cleaning: For stubborn stains, a professional service may be required. Please see our recommended partners below for relevant details.

Recommended Partners:

Excentr: For supply of mechanical scrubbers and cleaning machines:
<https://excentr.com/en>
guy.higson@excentr.co.uk

Sliptech: For chemical supply, internal deep cleaning regime and annual/periodic cleaning
www.sliptech.co.uk
info@sliptech.co.uk
01206 826788